

Contact us

Call us

Monday to Friday (except holidays) 9 am - 5 pm

0120-777-268 (Toll-free)

81-3-5204-5001 (From Overseas)

*** To overseas HSBC individual account holders:**

In February 2012, the HSBC Group announced its decision to discontinue HSBC Premier services in Japan. As a result of this, HSBC in Japan no longer provides any support services (including overseas account opening support services) for HSBC overseas individual account holders. If you have any questions or inquiries regarding overseas individual accounts, please contact the appropriate HSBC overseas branch directly.

Branch Location

Tokyo Branch

HSBC Building, 11-1, Nihonbashi 3-chome, Chuo-ku, Tokyo

Business Hours

Monday to Friday (except holidays) 9 am - 5 pm

Visits to Tokyo Branch are by appointment only.

Please call the following number between 9 am - 5pm Monday to Friday (except holidays) to arrange an appointment before you visit the branch:

0120-777-268 (Toll-free)

81-3-5204-5001 (From Overseas)