

Notice Regarding HSBC Premier Services Termination as of 31 March, 2013

Thank you for banking with HSBC.

As previously announced, the HSBC Group has decided to discontinue HSBC Premier services in Japan and our staff will be glad to assist you in closing your account.

Why close my account now?

◎ From 1 April 2013, exchange from Japanese yen to any of the major foreign currencies will be terminated except account closing purpose.

- Major foreign currencies: US dollar, euro, pound sterling, Australian dollar, New Zealand dollar, Canadian dollar, Hong Kong dollar
- Exchanges from Japanese yen to the currencies other than those listed above have been terminated from 15 January, 2013

◎ Internet Banking (including e-Statement) services were terminated.

- From January 2013, paper statements are sent to your registered address by post.

◎ All ATMs services including international ATMs were terminated.

- We accept your funds transfer request by the phone or postal mail.

◎ New fees and charges were introduced from January 2013.

When both of the conditions below are met, the Below Balance Fee of 5,000 JPY equivalent will be charged every month from January 2013.

- No outstanding balance other than yen and/or 7 major foreign currency savings accounts
- Monthly Average Balance is below 10 million yen equivalent

* For details, please refer to the "[HSBC Personal Account \(ex HSBC Premier\) Service Charges \(As of 4 January, 2013\)](#)"

We would like to strongly encourage you to close your HSBC Premier account in Japan at your earliest possible convenience, as all transactions may require extra time for processing.

No changes to existing investment products (unit trust, dual currency deposit, and other structured products) and mortgages.

How can I close my account?

You can download the “Application Form for Account Closure” from the HSBC Premier Website at www.hsbcpremier.jp.

If you have already closed your account or submitted the account close request form, please disregard this letter. We apologize for the inconvenience.

For any questions, please contact Tokyo Branch of The Hongkong and Shanghai Banking Corporation Limited (0120-777-268).

Yours faithfully,
The Hongkong and Shanghai Banking Corporation Limited

Product and Service

as of 31 March, 2013

Service and Products		Condition
Branch Operations		<ul style="list-style-type: none"> All HSBC Premier Centres have been closed.
Telephone Banking		<ul style="list-style-type: none"> Enquiries will be handled at Tokyo Branch between the hours of 9 am - 5 pm, Monday to Friday. (Tokyo time). 0120-777-268 (domestic/toll -free) 81-3-5204-5001 (overseas/charged) Remittances via telephone is only be available to your own account at another bank. The maximum transfer limit is 500,000 yen (or equivalent) per daily total. <ul style="list-style-type: none"> Domestic transfer (yen, foreign currency) International remittance to international HSBC account (yen, foreign currency) (International remittances to non-HSBC accounts are not available.)
Partner ATMs		Services terminated.
Internet Banking (including e-Statement)		
Credit Card (including ETC card)		
Savings Account (foreign currencies and yen)		You will be able to access your account until you close it.
Remittance Services (foreign currencies and yen)		Available until you close your account.
Foreign Currency Exchange Service and Transfer and Remittance Services (foreign currencies and yen)		Available until you close your account. Note: Transfers from Japanese yen to selected foreign currencies ^(*1) are not accepted except account closing purpose. From 1 April 2013, transfers from Japanese yen to all foreign currencies will not be accepted except account closing purpose.
Unit Trust	Redemption	Available until you close your account.
	Transfer to another financial institution	
Loan		No changes to existing mortgage loan. Please note that you can switch your Balance Offset mortgage to a Regular Mortgage Loan.

(* 1) Swiss franc, Singapore dollar, South African rand, Mexican peso, Turkish lira, Russian ruble, Danish krone, Norwegian krone, Swedish krona, Czech koruna, Hungarian forint, Polish zloty, UAE dirham, Kuwaiti dinar, Thai baht, Chinese yuan



After 1 August 2012, branch names were changed. Please select/use the new names in case of transferring funds from other financial institutions. Branch numbers and your account number are not changed.

Branch code	Until 31 July, 2012	After 1 August, 2012
100	Hiroo branch	Hiroo sub-branch ^{*3}
110	Akasaka branch	Akasaka sub-branch ^{*3}
120	Yokohama branch	Yokohama sub-branch ^{*3}
130	Marunouchi branch	Marunouchi sub-branch ^{*3}
140	Marunouchi Alpha sub-branch ^{*1}	Marunouchi Alpha sub-branch ^{*3}
150	Akasaka Alpha sub-branch ^{*2}	Akasaka Alpha sub-branch ^{*3}
160	Osaka Shin sub-branch ^{*1}	Osaka Shin sub-branch ^{*3}

* 1 Parent branch: Marunouchi * 2 Parent branch: Akasaka * 3 Parent branch: Tokyo