Standing Firm Against Anti-Social Forces (ASFs)

As a responsible organisation the HSBC Group is committed to actively engaging in activities which contribute to the maintenance of stability and social order. It is our policy to take a firm stance against any group or organisation which engages in activities that may be deemed anti-social. Our position is in accordance with recent guidelines issued by both the Financial Services Agency and the Japan Bankers Association, namely we will:

- 1. Resolutely oppose any attempt by ASFs to associate with us.
- 2. Take all reasonable measures to protect HSBC staff against the activities of ASFs during the performance of their jobs.
- 3. We will continue to support external parties, including the police and legal professionals, in their fight against ASFs.
- 4. We will use the Japanese legal system to protect our staff and our business against ASFs.